

FLIGHTS & LUGGAGE

Travel Information

LUGGAGE

Attach a luggage tag to your baggage for easy identification.

- If the airline loses your luggage they could reimburse you for expenses up to a certain amount, or you could file a claim with travel insurance.

FLIGHT DELAYS & MISCONNECTS

What to do if you have a flight delay or misconnect...

- Go to the nearest airline help desk and have them rebook you on the next possible flight.
 - If it is the airline's fault (i.e. maintenance), the airline should provide hotel accommodations and meal vouchers.
 - If it is a weather-related cancellation, please keep documentation for travel insurance claims.

AIRLINE CHANGES

*You will be notified by your tour host if this applies to you.

What to do if you have to change airlines...

- If your luggage is checked, exit security and head to the baggage claim area. Once you retrieve your baggage, go to the new airline's ticket counter and they will be happy to assist you.
- If your luggage is not checked, head to your new gate and check in with the gate agents.



REMEMBER:

- Always keep your receipts for potential reimbursements and for travel insurance claims.
- Please ensure that your travel advocate is updated on any changes that occur during your travels.

Please note that Travel with Friends submits upgrades and seating requests to the airline. We request any spouses, family members, and/or roommates be seated next to each other. The airline itinerary, seat manifest, and any airline reimbursements are subject to change at the airline's discretion.